

WE CAN PROVIDE INFORMATION AND SUPPORT ABOUT...

- Additional or special educational needs and disabilities
- Children and young people aged 0 to 25
- School admissions
- Exclusions from schools
- Transitions
- The wide range of services available to support parents and carers locally
- Leaving school
- Procedures and good practice guidelines
- Disagreement resolution
- Mediation
- Appeal procedures
- Understanding the Local Offer

WE ALSO HAVE

- A website where you can access information independently
- A resource base of books, dvd's and leaflets
- Links to services for parents and carers locally.

Plymouth Information Advice and Support for SEND



T 01752 258933 or 0800 953 1131
E pias@plymouth.gov.uk
www.plymouthias.org.uk



Impartial, confidential and free
information and support for all parents,
carers and young people in Plymouth

WHO ARE WE?

We are an information service for all parents, carers and young people in Plymouth who want to know more about their child's education and well-being.



We can provide specialist information, advice and support about children with additional or special educational needs and or disabilities.

We are an arms-length service of Plymouth City Council.

WE AIM...

To give you, your child or young person impartial and accurate information and support to help with making informed decisions about education, health and well-being.

To encourage good working relationships between you, your child or young person's pre-school, school, college or training provider and other services you are in contact with.

To promote the involvement of parents and carers in the planning and development of services in their local community, schools and across the city.

WHAT WE DO...

Provide confidential information, advice and support



Signpost or help you to make contact with other services in the city, including interpreters.

Provide a trained worker to support you at meetings.



Provide a range of information leaflets.

Help you with paperwork including reports and letter writing.

Other training opportunities for parents and professionals.

Help you to seek your child or young person's views.



WHAT THEY SAY...

"Gives very good, impartial advice and signposts to other useful services"

"Informative and genuinely caring attitude towards the parent/carer"

Things changed very quickly once I contacted the service and received support"

