

PLYMOUTH INFORMATION ADVICE AND SUPPORT FOR SEND



Confidentiality – Keeping What You Say Private



Confidentiality

When you talk to us:

- We will not tell other people what you said.
- We will keep it private.



Talking to Others

Sometimes we may think it is a good idea to talk to other people about what you tell us, like your parents, teachers or doctors.



We will always ask you if this is ok first.

You can say yes or no.



Telling Someone Else What You Said

There are a few times when we will have to tell someone else what you said:

- We sometimes tell our managers so they can check that we are doing a good job.
- We will write information about our meetings on our computers.

Only people we work with will see this information.



Staying Safe

We will also have to tell someone if we are worried that someone is being hurt or might be hurt.

If this happens, then we will talk to you about it first.

How to Contact PIAS

If you need support, you can contact us in several different ways:

- Through our website via our [contact us form](#)
- Email us at: pias@plymouth.gov.uk
- Call us on 01752 258933.
- Visit Facebook at: [@plymouthias](#)

